



## “The Voice of Manitoba Farmers”

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### **For immediate release**

October 2, 2008

## KAP Applauds CTA’s Ruling on Breach of Service

**Winnipeg** – The Canadian Transportation Agency’s decision on breach of service complaints against the Canadian National Railway Company (CN) is welcome news for farmers, as they require a suitable level of service from railway companies in order to move their grain in a timely matter.

The CTA’s decision stated that North East Terminal Ltd., Paterson Grain, Parrish and Heimbecker Ltd., and North West Terminal Ltd. did not receive an adequate and reasonable level of service from CN. KAP is pleased with the decision to order CN to meet standards set out in a performance benchmark, and hopes a level of service that is measurable will benefit all stakeholders involved with shipping grain.

“Farmers are dealing with the increasing costs of hauling grain further to find elevator points and they need to make timely deliveries to pay bills. This ruling will make CN a more reliable shipper, and allow farmers to sell into stronger markets,” said KAP Vice President and Transportation Committee Chair, Robert McLean.

KAP is pleased that the CTA put some specific numbers out on what is an acceptable level of service. According to the ruling, CN must confirm 80 per cent of the grain shippers’ requested rail cars, and the company must deliver 90 per cent of those cars on time or within a two week period. CN must meet those standards on a 12-week rolling average throughout each crop year, and they must also deliver all remaining confirmed rail cars. KAP believes these numbers are good benchmarks for the level of service review that the CTA is now conducting.

- 30 -

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